

# **Smart Hotel**



### What's Inside?

Smart Hotel for Smarter Traveller

01

Smart Hotel Control

06

Smart Guest Room

02

Smart Hotel Portal

07

Smart Hotel Services 03

Benefits

08

The Process Flow

04

Secumetron's Commitment

09

Webapp in Action

05

# **Smart Hotel** for Smarter Traveller



With Secumetron Smart hotel solution, we want to provide hoteliers the chance to enhance their customer service and satisfaction with the power of Internet and IoT technology, and an opportunity to stand apart from the conventional standards of today.



### **Smart Guest Room**



### No app Installation

Smart room access is granted to the guest with an elegant guest webapp that can be opened with an SMS or an email link sent during check-In. No need to download any app from the Play store or App store.



#### Get rid of all remotes

Control all IR appliances in the room such as TV, AC and Set-Top box with the webapp.



# Easy control of switches & plugs

Turn on/off any switch or plug in the room with just a tap on the webapp.



#### Play customized light scenes

Play customized light scenes such as evening scene, nap scene etc. with just a tap on the webapp rather than fiddling with different switches.



#### **Control with voice**

Control all the appliances in the smart room with Amazon Alexa or Google Assistant.

### **Smart Hotel** Services

### Order food at your finger tips

View the hotel menu, check out daily specials and discounts, and order food with a few clicks on the webapp.



#### Convenient services

No more waiting for the room service. Schedule laundry, housekeeping and spa services at customers' convenient timings.



### Discounts & promotions

View promotions for different services with discounts, offers, coupons etc.



### **Timely Feedback**

Customer feedback enabled everytime a requested service is fulfilled.

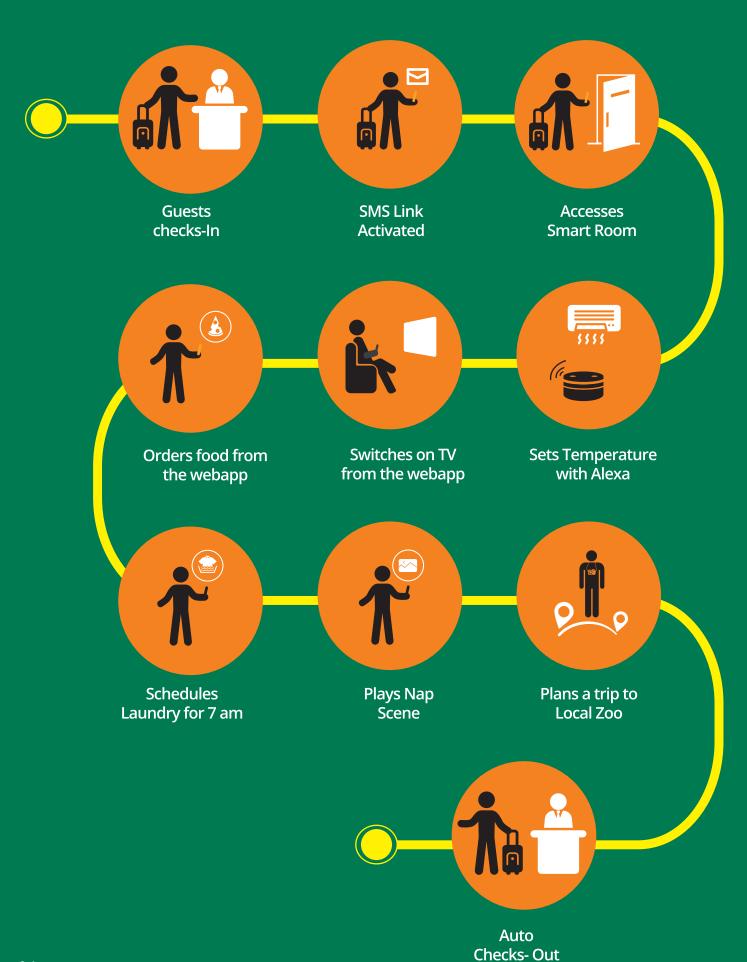


### **Itinerary planning**

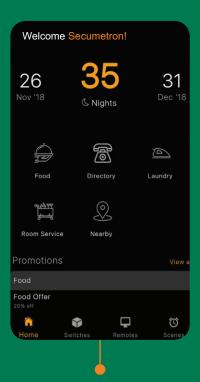
Check out nearby tourist attractions, book cabs, plan trips etc. with the webapp.



# The Process Flow

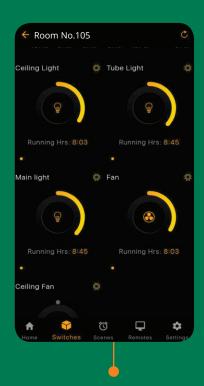


# Webapp in Action



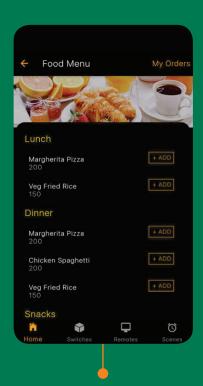
### Webapp dashboard

The guest can directly access all the hotel services from the webapp's homepage.



#### Switches tab

All smart switches and plugs switches in the room can be operated from this tab.



#### Food menu

View hotel menu, and order food from the webapp.



#### **AC** remote

Power on/off, change temperature and heat settings etc. with the webapp.



#### Set-top box remote

Avail all buttons from the physical remote, in addition set reminders, favorites, etc.



#### Play customized scenes

Activate a scene by tapping the scene option.

### **Smart Hotel** Control

With Secumetron Smart Hotel portal, have complete control over all features of your smart hotel.

View the on/off status of all devices in any room at any time. Monitor any unusual spike in consumption promptly and minimize wastage of power in your building. Broadcast service messages to all your guests through the guest service Web app. No need to make separate announcements. You could also integrate existing PMS software with Secumetron smart hotel portal so the manager can availfeatures of both with ease such as check-in/check-out actions, room occupancy etc.



#### Centralized Control

Switches/Appliances overview. Control from anywhere.



### **Energy Stats**

Energy consumption stats & power excess usage alerts.



#### **Manage Services**

Set service timing. Manage guests requests, update food menus, telephone directories etc.



#### **Run Promotions**

Create promotions for any occassion. Notify guests through the hotel service webapp.





### **PMS Integration**

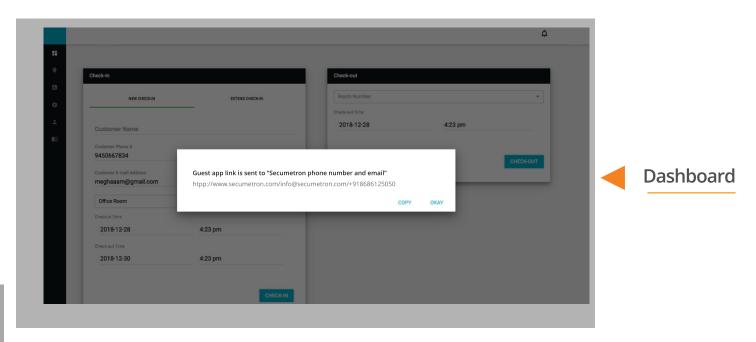
Integrate the existing PMS software with the smart hotel portal to ensure maximum operational efficiency.

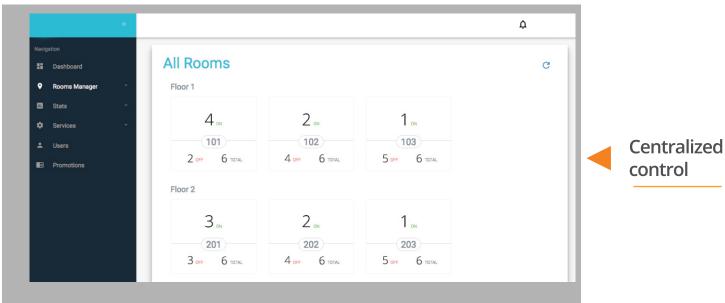


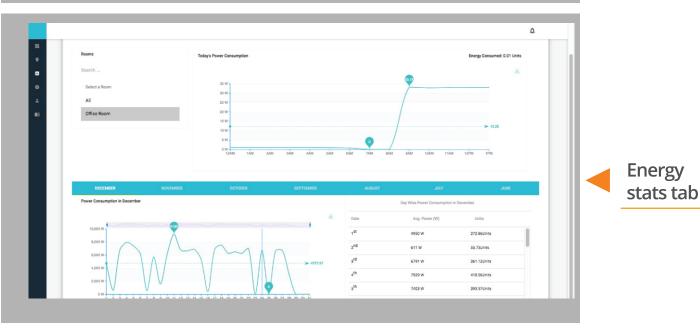
Manage administrative roles. Delegate tasks and set access permission on each role inside the portal.



## **Smart Hotel** Portal







### **Benefits**

#### Customer



### Enhanced user experience

An enhanced user experience creates a lasting impression in the guest's mind.



### Hassle free engagement

Users can make service requests with their smart phone without making any land-line calls.



### Access to a variety of unique services

For most customers, the smart hotel experience is a highly positive and unique experience.



### Timely feedback feature

Provision to provide live feedback about all services will be highly beneficial to customers.



### Hotelier



### Better customer engagement

The live feedback system helps the hotel improve customer relations.



### Loyalty management

Enhancing current services with technology, the hotel can set itself apart from conventional hospitality services.



### Increase & diversify revenue streams

In-app integration of 3rd party services such as cab rentals, travel agencies can increase revenue opportunities.



### Smart energy conservation

Granular breakdown of energy consumption stats helps devise a more efficient energy consumption roadmap.



# SECUMETRON's Commitment to Customer Satisfaction

We at SECUMETRON believe that technology is not only meant for a select few, but also should be accessible and affordable to all people out there. We take every effort to make our solutions compatible for all our customers. For any queries or clarifications, please reach out to us at: © +91 86861 25050





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